Requesting a Loaner

Quick Reference Guide

When ordering a PartsSource Depot Repair, we offer loaner devices for some modalities, makes and models to ensure your clinicians have the equipment they need, when they need it.

There are two ways to request a loaner when ordering a Depot Repair:

- **From a Repair's Product Description Page in the Catalog**
- **When Requesting a Quote for a Repair**

Requesting a Loaner from the Catalog

Many repairs have their own product description page in the catalog. If a loaner is available, it can be requested when adding the repair to your cart.

1. From the PartsSource home page, search the catalog for the Depot Repair you'd like to order.

2. From the search results screen, select the repair you'd like to view. The repair's Product Description Page is displayed.

3. From the Product Description Page, select the **Add Loaner** check box.

4. Click **Add to Cart**.

   This repair is added to your cart and you're able to check out as expected. The PartsSource Repairs team will be in touch to arrange your loaner device.

Requesting a Loaner when Requesting a Quote for a Repair

You can also specify that you'd like a loaner device when requesting a quote for a Depot Repair.

1. From the PartsSource home page, click **Request Quote** in the upper-left corner of the screen.

2. From the *Request a Quote* screen, select **Depot Repair**.

3. Enter the required information for your repair and select the **Add Loaner** check box.

4. Click **Request Quote**.

   Your quote is routed to our Repairs Sourcing team. They will identify the best member of the PartsSource Service Network to complete your repair and provide you a loaner and return a quote to you to review - typically in approximately an hour.

> **NOTE:** Loaners are not available for every modality, make and model. For more information contact your account manager.

Request A Quote

Quote Type
- ○ Part
- ● Depot Repair
- ○ On-Site Service

Required

Item Number
s5-1

OEM
Philips Healthcare

Your Facility
Chatham Memorial Hospital

Model Number

Service Needed
Repair

Equipment Serial #

Repair Reason

☁ **Upload Photo**

☑ Add Loaner

REQUEST QUOTE